

CONFIDENTIAL

The City of Los Angeles City Planning Department is undertaking a Strategic Planning process to reassess its mission and identify opportunities to improve its operations and effectively address the future planning needs of the City.

As a member of the Los Angeles community/or representative of one of Los Angeles's Neighborhood Councils, you are an important stakeholder in the future of the Department. Therefore, we ask that you take a moment to provide your *confidential* response to this survey.

This survey provides a set of "scaled response" questions where you may check the box that indicates the extent to which you agree or disagree with the statement. Two open-ended questions are provided at the end for additional comments.

Your confidential input is valuable to us.

Thank you for taking the time to complete this survey.

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This section of the questionnaire gives you the opportunity to provide input on the extent to which you agree or disagree with the major issues and ideas that were presented in the Internal Input Sessions. **If you do not have an opinion on a statement, or the statement does not apply to you, simply check “Not Applicable/ No Comment” box accordingly.**

	Strongly Disagree	Disagree	Somewh at Disagree	Somewh at Agree	Agree	Strongly Agree	Not Applicable / or No Opinion
	1	2	3	4	5	6	0
1. My questions to the Planning Department are responded to in a timely manner.							
2. Phone calls, emails or other inquiries are responded to in a timely manner.							
3. The Planning Department Public Counters provide responsive service to the applicants and the public.							
4. The Planning Department’s website provides information that is useful.							
5. The Planning Department’s website is easy to navigate and find information on.							
6. The Early Notification system is helpful in tracking planning issues in our community.							
7. I am aware of the Community Plans or Specific Plans that apply to my community or Neighborhood Council area.							
8. The Community Plans or Specific Plans for my community are useful.							
9. The Planning Department adequately solicits community participation in the development of its plans.							
10. The training provided by the Planning Department on planning processes is adequate to support the work of the Neighborhood Councils.							

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11. The <u>level of detail</u> covered in the Training provided by the Planning Department to Neighborhood Councils is appropriate to support the Council's work.							
12. The frequency of the training provided by the Planning Department to Neighborhood Councils is adequate to support the work and membership turnover of the Councils.							
13. The Training Materials provided by the Planning Department are <u>appropriately</u> targeted to the Neighborhood Council audience.							
14. The Planning Department's office locations are convenient.							
15. Identifying a Neighborhood Council Liaison to serve the city's seven planning areas would serve the needs of my community.							
16. What is the single most important thing that you would like to see the Planning Department accomplish this year.							
17. Please feel free to provide other comments and input that you believe would be useful for the Planning Department as it proceeds with its strategic planning process.							